



Roadhaven Resort
of Apache Junction

ROADHAVEN BOARD SKILL SETS

Roadhaven Resort Board of Directors is made up of a seven-member diverse group of homeowners that will collaborate and reveal new ideas for the overall good of the resort. The different backgrounds, skills, and experience level of each board member means there is always a unique perspective just waiting to be heard. Each board member's skills from their working careers are gathered and mapped into Roadhaven Resort's current and future needs.

The Board of Director's job has changed over the recent years. Roadhaven is a \$3,000,000 a year business and our homeowners expect it to be run as such. To that end, we have introduced policies, procedures, processes, technology, long range planning, new committees – all of which have changed the expectations of the Board members. We have to use technology, such as computers, to do our jobs. A Board member without computer skills will not be able to function effectively. Of course, it goes without saying that some management skills and the ability to deal with people are also prerequisites for the job.

Skill sets for Board of Directors:

- Computer Skills
 - Board members will communicate on a daily basis through computer programs. It is expected to check emails daily and be able to perform tasks that require many computer programs.
- Digital Skills
 - Being digital and social media savvy is not enough; the board of director's will need to understand how to use technology. The future of business will rely on artificial intelligence, machine learning, and data analytics.
- Financial Acumen
 - Base knowledge of Financials such as Balance Sheets and Statements.
- Positive future thinkers
 - The board of directors should be opportunity, rather than risk, focused.
- Listening Skills
 - Being a good listener and asking for clarification in a respectful manner.
- Emotional Intelligence
 - The ability to understand, use, and manage your own emotions in a positive way to make decisions for the greater good of the resort and not for personal gain. Empathize with others. Board of Directors must demonstrate high ethical standards and integrity.
- Communication
 - Overcome challenges and defuse conflict by speaking clearly and concisely and watching your tone. Encourage positive communication for Roadhaven Resort management, property, amenities, clubs, committees, and residents.
- Governance Skills
 - The Board of Directors must have the ability to comprehend and follow Arizona planned community statutes and set aside legal knowledge from outside states or locations.
- Public Speaking

- Board Members are required to attend and participate in a variety of meetings, from working sessions to executive sessions, to board liaisons for committees, and board meetings. All these meetings require Board members to speak and actively to represent Roadhaven Resort. Public speaking often will use presentations as guides and will be presented to a group.
- Time Management
 - Board members are required to stay informed, act, and conduct research for upcoming meetings, projects, as well as remain knowledgeable and up to date on the daily flux of homeowner correspondence and daily operations of the resort. Board members are required to respond within appropriate times set forth by the Board President.
- Work Experience
 - Skills obtained from prior work experience brings great attributes to being a board member. From Finance, Teaching, Human Resources, Engineering, Management, Behavioral, and Mechanical all have diverse skills within a group of homeowners that will collaborate and reveal new ideas for the overall good of the resort.

Approvals:



Cindy Weingart
Board Secretary



Sherri Stewart
Board President

Date:

November 7, 2023